

Advantage : **Unified**

Follow Me



Now your landline is as mobile as you are

Never miss a business call with this convenient call-divert service from eir Business. **Follow Me** is a cost-effective way to use your mobile phone to answer calls to your business landline, whenever your office is unattended.

Running a business means being available at all times to your customers. **Follow Me** is ideal for those times when you need to be away from the office. It works in tandem with your eir Mobile: all incoming calls to your business landline are diverted straight to your mobile. You pay no per-call charges or setup fees, so it's the ideal way to control costs.

Your business landline is now mobile

If you have a business premises but need to be out and about with customers or suppliers, **Follow Me** is the smart way to make sure customers can always reach you. No need to give out your private mobile number: just use **Follow Me** to divert your business landline to your mobile when you are out of the office. You can divert it back to your business landline when you return to the office.

Outgoing calls can display your landline number

Would you like to display your company's landline number when you make calls from your mobile? It's a convenient way to keep your mobile number private and present a consistent image to your customers. This is a useful feature you can toggle on and off with our self-service tool: display either your mobile number, or your official company number, for any outgoing call.

So easy to set up and activate

Follow Me is available as a simple, addition to your eir Mobile plan. If you have more than one business mobile, just tell us which mobile phone should receive calls when divert is active. It's the ideal way to make sure there's always someone "virtually" in your office taking calls, even when your office is unattended.

Another great advantage for your business from eir

Follow Me is just one of the great value services we've developed for businesses like yours, aimed at helping you control costs while benefiting from new technologies. Ask us about our other services, like eir **Virtual Line**.





Your questions answered...

How is Follow Me different from normal call divert?

Traditional call divert services require you to pay a set up fee plus an additional call charge for the B leg of the call. **Follow Me** is more cost-effective. The B leg of the call is free of charge and there is no set up fee. With **Follow Me** you can also see caller ID for incoming calls, which is not possible with traditional call divert services.

Can I use Follow Me if I'm not an eir Mobile customer?

Follow Me is a business service available only to eir Mobile customers. If you currently use a different mobile provider, we can migrate you to the eir Mobile network and you can keep your existing mobile number.

My company has more than one eir Mobile number. Can I divert to either?

You'll need to nominate just one eir Mobile number to accept diverted calls from your business line. When you're first setting up **Follow Me**, just let us know which eir Mobile number you're nominating. If you need to change that number - for example, if that employee leaves your company -- you can contact the eir Customer Care Centre and request a change in your nominated "divert to" number.

Want to know more?

 call 1800 401 501

 @eirbusiness

 eir.ie/business