

## eir Business Voice 30 Plan Facility

(For a definition of the terms used below see General Terms & Conditions – Definitions, of this Price List)

The company may provide a facility, in this eir Price List referred to as "eir **Business Voice 30 Plan**" Facility to telephone customers generally or to such groups of telephone customers as it shall determine whereby a telephone customer connected to the fixed line network may, on payment of a Charge, avail of a tariff Scheme entitling them to certain Benefits and Features together with a Rental Allowance on a single line on a telephone account.

1. Use of the Facility by the Customer shall be deemed to be an acceptance by the Customer of the terms and conditions of this Agreement.
2. The Customer shall, without prejudice to the Customer's right to terminate this Agreement under due notice, pay on demand such Charges as may be fixed from time to time by, or in accordance with, the Regulations in respect of the Facility.
3. The Charge shall be applied in the following manner:
  - 3.1 Once the Customer has exhausted the Call Minutes applicable to the package, call minutes in excess thereof shall thereafter be charged at eir peak base rates as set out in this Price List, such peak base rates to apply at all times including evenings and weekends.
  - 3.2 Local, National & Mobile calls are subject to a combined maximum of "2000" minutes in any one Billing Cycle.
    - (i) UK fixed and Mobile add on plan is subject to a combined maximum of "1500" minutes in any one Billing Cycle.

(ii) International Add on plan is subject to a combined maximum of "200" minutes to the UK and certain international destinations which includes the following country bands(1,1a,2,2a,3,3a,4,5) in any one Billing Cycle.

**3.3** For out of package calls (Out of package calls are all calls other than the free mobile Minutes and Local & National calls, UK fixed and Mobile and certain International destinations which are included in the package).

(i) peak hours are from 7am to 7pm Monday to Friday including Public and Bank Holidays that fall Monday to Friday.

(ii) call charges are on a per-minute basis, and all charges are rounded up to the nearest whole minute.

(iii) In addition, charges per call are rounded up to the nearest cent prior to the addition of the Set-Up fee.

**3.4** In the event of Call Minutes not being exhausted by a Customer in a Billing Cycle, any unused Call Minutes shall not be carried forward to the Customer's next Billing Cycle and will be deemed to have been forfeited by the customer.

- 3.4 “eir Business Voice 30 Excluded Calls”** means calls to, Chargecard calls, calls to the Eirpac service, calls to other packet switched networks, calls made to Premium Rate Telephone Service, calls to Directory Enquiry Service, calls to certain Phone Services, Teleconferencing calls, calls made by use of the Virtual Private Network Facility, Operator Assisted Calls, FreeFone 1800 calls received by the customer, CallSave 1850 calls received by the customer, LoCall 1890 calls received by the customer, non-geographic shortcall calls received by the customer, calls made to the Local 0818 service; calls made by the customer to CallSave 1850, SMS (Short Messaging Service) Calls made by the Customer, calls made by the customer to LoCall 1890, calls made by the customer to UK FreeFone numbers e.g. 0800 and 0845 calls, calls made to Internet Access 1891, calls made to Internet Access 1892, calls made to Flat Rate Internet Access 1893, calls made to Inmarsat, Iridium, EMSAT, calls to VoIP 076 numbers and calls made to Skyphone mobile telephony systems. (The prices for these excluded calls, and other eir products, can be found at [https://business.eir.ie/media/general\\_terms\\_and\\_conditions.pdf](https://business.eir.ie/media/general_terms_and_conditions.pdf) or by dialling eir at 1901]”
4. It shall be a condition of the application of the Facility that Customers availing of this Facility shall not be entitled to avail of any other discount facility, which may be available in respect of eligible Business voice 30 Plan Calls or any other Calls in respect of which the Customer avails of reduced rates as part of this Facility.
5. The Facility shall be available to Business accounts only. eir reserves the right to remove the Facility from Residential accounts.
6. The Facility will be implemented on the Customer's account as soon as possible after a sufficient period is allowed to set-up the Customer. Once implemented all calls made by the Customer in the Billing Cycle in which the Customer commences to avail of the Facility shall, where eligible to avail of the Facility, be charged for at the rates provided for in the Facility.

7. This Agreement is terminable by the Customer giving notice to the Company. On termination of this Agreement by either party, all associated features of the Facility shall no longer apply to the Customer's account. Where the Facility is terminated by the Customer in a Billing Cycle all calls charged for in that Billing Cycle in which the Facility is terminated by the Customer shall be charged for at standard rates.

8. These terms and conditions together with the current eir Business Voice 30 call charges, constitute the entire agreement between the parties in relation to the Facility.
9. The Customer shall be given relevant notice of any amendment to the Facility.
10. This Agreement is governed by the laws of Ireland.
11. All customers availing of the Facility are subject to a minimum 12 month contract period. The contract period will be deemed to commence on the initial bill date. For the purposes of this paragraph, the Initial Bill Date shall be the date on which the company applies this Facility to the customer's account.
12. Where the Facility is ceased during the minimum contract period, eir reserves the right to charge the customer the monthly rental for the balance of the unexpired contract period.

**Other Terms applicable:**

General Terms & Conditions: <https://business.eir.ie/terms-conditions/>



# eir Business Voice 30

The best value call plan  
with **eir Business**

€30

## Business Benefits

- ✔ **Value for Money**  
The best value call plan for your business with eir
- ✔ **Multiple lines**  
This call plan is available on multiple lines
- ✔ **Puts you in control**  
One fixed monthly price of €30, once you stay within your package
- ✔ **Optional Add-ons**  
Add On plans available to cater for UK and International requirements

### Out of Package Call Rates

Price per minute (or part thereof) - at all times Call Setup Fee: 23.58c Ex Vat - 29.c Inc Vat

Local		National		Vodafone		Three		Meteor	
Ex Vat	Inc Vat	Ex Vat	Inc Vat	Ex Vat	Inc Vat	Ex Vat	Inc Vat	Ex Vat	Inc Vat
7.32c	9.00c	7.32c	9.00c	23.58c	29.00c	23.58c	29.00c	7.32c	9.00c

eir Mobile		Hutchison 3		Tesco		Carphone Warehouse		Virgin Mobile	
Ex Vat	Inc Vat	Ex Vat	Inc Vat	Ex Vat	Inc Vat	Ex Vat	Inc Vat	Ex Vat	Inc Vat
7.32c	9.00c	23.58c	29.00c	23.58c	29.00c	23.58c	29.00c	23.58c	29.00c

Country	Excluding Vat	Including Vat
UK	15.45c	19.00c
UK Mobile	31.71c	39.00c
Near Europe	31.71c	39.00c
Near Europe Mobile	31.71c	39.00c
Middle Europe	31.71c	39.00c
Middle Europe Mobile	31.71c	39.00c
Far Europe	72.36c	89.00c
North America	15.45c	19.00c

Country	Excluding Vat	Including Vat
Mexico and Caribbean	72.36c	89.00c
Australia and New Zealand	31.71c	39.00c
Australia Mobile	31.71c	39.00c
Middle East	113.01c	139.00c
Pacific Rim	113.01c	139.00c
Other Pacific Islands	325.20c	400.00c
Rest of the World	195.12c	240.00c